

DIRECTORY

2019



united
SERVING GENERATIONS



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1. EMERGENCY



EMERGENCY CALLS DIAL...
000
FIRE • POLICE • AMBULANCE
FREECALL 24 HOUR SERVICE
☒ POLICE 131 444 ☒
SAVE 000 FOR EMERGENCIES

The graphic is a rectangular sign with a blue border. It contains text in red and blue. At the top, it says 'EMERGENCY CALLS DIAL...' in red. Below that are three large red zeros '000'. Underneath the zeros, it says 'FIRE • POLICE • AMBULANCE' in red, followed by 'FREECALL 24 HOUR SERVICE' in black. The next line features 'POLICE 131 444' in blue, flanked by blue checkered patterns. At the bottom, a blue bar contains the text 'SAVE 000 FOR EMERGENCIES' in white.

2. EMBASSIES AND CONSULATES

COLOMBIA	350 Collins St, Melbourne Vic 3000.
CHILE	Gabriel Jara Maldonado - level 13, 390 St Kilda Rd, Melbourne, Vic 3004.
URUGUAY	Rossemarie Nunez, Honorary Consul. Level 1, 107 Puckle Street Moone Ponds, VIC 3039.
PERU	Graham Strachan, Suite 1, 1st floor, 157 Main St Croydon Vic 3136.
ECUADOR	Andrew Jacobi, 1 Grace Court Mont Albert, Kerrimuir Melbourne Vic 3129.
ESPAÑA	Juan Carlos Gafo Acevedo, 146A Elgin St, Carlton Vic 3053.
EL SALVADOR	Ernesto Antonio Dueñas Azucena, Level 7, 20-22 Albert RD, South Melbourne 3205.
MÉXICO	David Joseph Aarons, P.O. Box 84 Carnegie Vic 3163.
REPÚBLICA DOMINICANA	John Levin 461 St Kilda Rd, Suite 172 Melbourne, VIC 3004.

3. ALCOHOL & OTHER DRUGS SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p><u>Alcohol and drugs and Mental Health</u></p> <p>*Suicide prevention *Mental health support *Online counselling 24 hours *Advice for families and friends</p>	Beyond blue	<p>1300 22 4636 (24 hours)</p> <p>www.beyondblue.org.au</p>	Interpreters	
<p><u>Alcohol and drugs Suicide prevention (Crisis support service)</u></p> <p>*Phone counselling *Online counselling *Cancer grief & counselling *Support for international students *Children youth program</p>	Lifeline	<p>13 11 14 Crisis line (24 hours)</p> <p>www.lifeline.org.au</p>	Call TIS on 131 450 and ask to talk to Lifeline in the language required	
<p><u>Alcohol and drugs</u></p> <p>Education program for the community.</p>	Turning Point, and Education preventing programs	<p>(03) 8413 8413</p> <p>www.turningpoint.org.au/</p>	UNITED	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p><u>Alcohol and drugs</u></p> <p>*Support to the community facing substance abuse</p> <p>*Referral service</p> <p>*Community engagement</p> <p>*Emotional support</p>	<p>Alcoholics</p> <p>Anonymous</p>	<p>(03) 9429 1833</p> <p>or</p> <p>1300 222 222</p> <p>www.aavictoria.org.au</p>	<p>Spanish speaking meeting in Melbourne</p>	
<p><u>Alcohol and drugs</u></p> <p>*Emergency support</p> <p>*Alcohol and drugs information</p> <p>*Counselling service</p> <p>*Referral service</p>	<p>Direct line</p>	<p>1800 888 236</p> <p>www.counsellingonline.org.au</p>	<p>They offer interpreters</p>	
<p><u>Alcohol and drugs</u></p> <p>Education program for the community</p>	<p>Turning Point, Education and preventing programs</p>	<p>(03) 8413 8413</p> <p>www.turningpoint.org.au/</p>	<p>UNITED</p>	

4. ACCOMMODATION AND HOUSING

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<u>Accommodation and housing</u> *Community housing *Rooming housing *Accommodation *Housing development	Women's Housing Ltd - women and children	(03) 9412 6868 womenshousing.com.au	Interpreters	
<u>Accommodation and housing</u> *Referral service *Crisis accommodation *Homeless support program	Melbourne Youth Support Services - young people	- (03) 9614 3688 - www.melbournecitymission.org.au	Interpreters	
<u>Accommodation and housing</u> *Emergency relief *Legal aid and lifestyle program *Counselling	Salvation Army Crisis Centre	1800 627 727 or (03) 9536 7777 www.salvationarmy.org.au	Yes, according to location and time	Accommodation and housing Emergency relief Legal aid and lifestyle program Counselling

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p><u>Accommodation and housing</u></p> <p>*Crisis accommodation *Support for families at risk program *Education programs</p>	<p>Launch Housing St Kilda</p>	<p>(03) 9537 7711 www.launchhousing.org.au</p>	<p>Interpreters</p>	
<p><u>Accommodation and Housing</u></p> <p>*Crisis accommodation *Support for families at risk *Education programs Financial Support *Initial Assessment & Planning (IA&P)</p>	<p>Salvation Army Social Housing and Support Network (SASHS) 6/147 Harvester Rd, Sunshine</p>	<p>(03) 9312 5424 www.salvationarmy.org.au/en/Find-Us/Victoria/Social-Housing-and-Support-Network/</p>	<p>Call TIS on 131 450 and ask to talk to SASHS in the language required</p>	<p>Clients must reside within SASHS catchment area</p>
<p><u>Accommodation and Housing</u></p> <p>Crisis accommodation Initial Assessment & Planning (IA&P)</p>	<p>Yarra Community Housing 112/122 Victoria St, Seddon, 3011</p>	<p>Free Call: 1800 825 955 (03) 9689 2777 http://www.unison.org.au/</p>	<p>Call TIS on 131 450 and ask to talk to Yarra Community Housing in language required</p>	<p>Clients must reside within YCH catchment area</p>
<p><u>Accommodation and Housing</u></p> <p>Tenancy Advise</p>	<p>Tenant Union of Victoria</p>	<p>(03) 9416 2577 https://www.tuv.org.au/</p>	<p>Call Tenants Helpline, give your name, language needed and your phone number and they will call you back with an interpreter.</p>	<p>Accommodation and Housing Tenancy Advise</p>

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p><u>Accommodation and housing</u></p> <p>*Crisis accommodation *Support for families at risk program *Education programs</p>	<p>Launch Housing St Kilda</p>	<p>(03) 9537 7711 www.launchhousing.org.au</p>	<p>Interpreters</p>	
<p><u>Accommodation and Housing</u></p> <p>*Crisis accommodation *Support for families at risk *Education programs Financial Support *Initial Assessment & Planning (IA&P)</p>	<p>Salvation Army Social Housing and Support Network (SASHS) 6/147 Harvester Rd, Sunshine</p>	<p>(03) 9312 5424 www.salvationarmy.org.au/en/Find-Us/Victoria/Social-Housing-and-Support-Network/</p>	<p>Call TIS on 131 450 and ask to talk to SASHS in the language required</p>	<p>Clients must reside within SASHS catchment area</p>
<p><u>Accommodation and Housing</u></p> <p>Crisis accommodation Initial Assessment & Planning (IA&P)</p>	<p>Yarra Community Housing 112/122 Victoria St, Seddon, 3011</p>	<p>Free Call: 1800 825 955 (03) 9689 2777 http://www.unison.org.au/</p>	<p>Call TIS on 131 450 and ask to talk to Yarra Community Housing in language required</p>	<p>Clients must reside within YCH catchment area</p>
<p><u>Accommodation and Housing</u></p> <p>Tenancy Advise</p>	<p>Tenant Union of Victoria</p>	<p>(03) 9416 2577 https://www.tuv.org.au/</p>	<p>Call Tenants Helpline, give your name, language needed and your phone number and they will call you back with an interpreter.</p>	<p>Accommodation and Housing Tenancy Advise</p>

5. ACCOUNTING SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Accounting Services	Skilton Accounting Services	0417 946 194 *www.skiltonaccounting.com.au *n.skiltonaccounting@bigpond.com.au *www.facebook.com/skiltonaccounting *22 penrose promenade Tarneit, Vic 3029	Spanish speaking	Accounting Services

6. AGE CARE SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Advocacy for older people, their families and representatives receiving, or seeking to receive, Australian Government funded aged care services.</p>	<p>Older Persons Advocacy Network (OPAN) provides the National Aged Care Advocacy Program (NACAP)</p>	<p>National Aged Care Advocacy line on 1800 700 600 or visit http://www.opan.com.au/</p>	<p>Call TIS on 131 450 and ask to talk to NACAP in language required.</p>	
<p>Aged care services *Nursing services *Dementia care *Respite care *Palliative care *Recreational activities</p>	<p>Arcare Westwood Burnside</p>	<p>(03) 8361 0000 https://arcare.com.au/melbourne_aged_care/arcare-westwood-burnside/</p>	<p>Spanish speaking workers</p>	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Aged care services *Nursing home care *Compassionate care *Constant care & companionship *Friendly respite care	Kalyna care Personal and compassionate care.	(03) 9367 8055 kalynacare.com.au/	Yes	Located in Delahey Vic.
Aged care services *Seniors living *Seniors support services *Interaction programs for seniors	St Vincent de Paul Society	(03) 9646 4680 www.vinnies.org.au/	Yes, according to location and time	Aged care services Seniors living Seniors support services Interaction programs for seniors

7. AUSTRALIAN MIGRATION SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Australian migration services *Visa process *Support for new migrants *Referral support	International Organization for migration (OIM)	(03) 9670 7316 www.iom.int/	Spanish speaking workers	
Australia migration services *Visa processes *Language exchange p.	Blue Studies International	1300 767 881 www.bluestudies.com/	Spanish speaking workers	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Australia migration services *Visa processes Officials translations *Education services	RC Australia migration	(03) 9642 3872 www.rcaustralia.com.au	Spanish speaking workers	
Australian migration services *Visa processes *Education programs *Accommodation for migrants *Employment services	Teduca group	(03) 9080 6413 www.teducagroup.com	Spanish speaking workers	

<p>Australian migration services *Visa processes *Australian permanent residence and citizenship information</p>	<p>The Old Man Migration consultant</p>	<p>0402 692 296 www.theoldman.com.au</p>	<p>Spanish speaking workers</p>	
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8. CALD COMMUNITY SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>CALD community services</p> <ul style="list-style-type: none"> *Emergency and crisis support *General community awareness *Community connectedness and social cohesion *Referral service 	<p>Refuge of hope</p> <p>– International Students-</p>	<p>0415 224 437</p> <p>www.refugeofhope.org.au</p>	<p>Spanish speaking workers</p>	
<p>CALD community services</p> <ul style="list-style-type: none"> *Services on social, cultural, economic and political life *Referral services *Language support 	<p>Victorian multicultural community commission</p>	<p>(03) 9651 065</p> <p>www.http://multicultural.vic.gov.au</p>	<p>Spanish speaking workers</p>	

<p>CALD Community Services</p> <p>- Interpreting and Translating</p>	<p>Shona Baker</p>	<p>04336-13354</p> <p>palabrastranslating@gmail.com</p>	<p>Spanish speaking professional</p>	
<p>CALD community services</p> <p>*Personal document translation</p> <p>*Multilingual transcription</p> <p>*Multilingual information line</p> <p>Interpreting service</p>	<p>VITS (Victorian interpreting and translating services)</p>	<p>(03) 9280 1941</p> <p>www.vits.com.au</p>	<p>Spanish speaking workers</p>	
<p>CALD community services</p> <p>*Humanitarian settlement services</p> <p>*Adult Migrant English program</p> <p>*Distance learning program</p> <p>*Employment services</p>	<p>AMES Australia (helping new refugees and migrants)</p>	<p>13 26 37</p> <p>www.ames.net.au</p>	<p>Yes, depend on time and day</p>	

9. CHILDREN SERVICES AND CHILD CARE

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Children services and child care *Child care *Playgroups *Language classes	Kimmba Bilingual Early Learning Centre (Childcare and playgroups)	(03) 9525 8313 http://www.kimmba.vic.edu.au	Spanish Speaking workers	
Children services and child care *Language classes for children	Victorian School of languages	(03) 9689 1166 https://www.vsl.vic.edu.au/Content/AboutUs/CentreList.aspx	Spanish Speaking workers	



10. CHILD PROTECTION AND FAMILY VIOLENCE

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Child Protection and Family Violence</p> <p>Investigate matters when in child abuse</p> <p>Referral services</p> <p>Legal and protection services for children and families</p> <p>Emergency accommodation</p>	<p>DHS Department of Human Services – Child Protection.</p>	<p>1300 650 172</p> <p>www.dhs.vic.gov.au</p>	<p>Interpreters</p>	

<p>Child Protection and Family Violence *Telephone support *Online information support services *Support for families *Legal protection and mediation</p>	<p>Domestic Violence Resource Centre Victoria</p>	<p>(03) 9486 9866 www.dvrcv.org.au</p>	<p>They offer support in Spanish</p>	
<p>Child Protection and Family Violence Crisis intervention Court advocacy Staying home Room for change Family violence</p>	<p>Women's domestic violence crisis services</p>	<p>(02) 6280 0900 And 13 14 50 for translating and interpreting services www.dvcs.org.au</p>	<p>Interpreters</p>	

intervention program Community education program				
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11. COUNSELLING AND PSYCHOLOGICAL SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Counselling and Psychological services</p> <ul style="list-style-type: none"> *Counselling support *Withdrawal services *Drink and drug driving *Youth services *Family support services 	<p>Direct line (Counselling and referral)</p>	<p>1800 888 236 www.directline.org.au</p>	<p>Interpreters</p>	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Counselling and psychological services *Psychology and counselling services *Support groups & Workshops *Community projects</p>	<p>Momentum (Psychology and wellbeing services) Paola Vacarez</p>	<p>(03) 9973 7685 www.momentumwellbeing.com.au</p>	<p>Spanish speaking workers</p>	

Counselling and psychological services Counselling support services	Mingary Counselling service (Discount for international students)	(03) 9654 5120 www.mingarycounselling.com.au	Interpreters	
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Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Counselling and psychological services *Psychology support services for depression, stress, trauma and others.	Vida psychology	(03) 9328 8200 Or 0403 955 129 www.vidapsychology.com.au	Spanish speaking workers	
Counselling and psychological services *Counselling support services in *English and Spanish	Claudia Devora counsellor	0433 588 133 https://www.facebook.com/ClaudiaDevoracounsellor/	Spanish Speaking workers	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Counselling and psychological services</p> <p>*Counselling support services in English and Spanish</p>	<p>Julian D Montoya Diaz Generalist Physiologist Employee assistance counselling Stress and coping in the workplace</p>	<p>(03) 9629 1001 2/50 Queen St, Melbourne VIC 3000</p>	<p>Spanish Speaking workers</p>	
<p>Counselling and psychological services</p> <p>*Counselling support services in English and Spanish</p>	<p>Shaw Psychology Silvia Violante Psychologist</p>	<p>(03) 9005 7819 http://www.shawpsychology.com Level 1, 530 Little Collins Street Melbourne, 3000</p>	<p>Spanish Speaking workers</p>	

12.DISABILITY SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Disability services</p> <p>*Communication access and education programs</p> <p>*Advisory programs</p> <p>*Occupational and speech therapy</p> <p>*Individual support packages</p>	Scope	<p>1300 472 673</p> <p>www.scopeaust.org.au</p>	No, Only English	
<p>Disability services</p> <p>Legal support</p> <p>Help finding legal centers</p> <p>And lawyers</p>	Disability Discrimination Legal services	<p>(03) 9654 8644</p> <p>www.communitylaw.org.au</p>	Interpreters	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Disability services</p> <p>*Access and support</p> <p>*Advocacy</p> <p>*Respite program</p> <p>*Education unit</p> <p>Transcultural mental health resources</p>	<p>ADEC – Advocacy, disability ethnicity community</p>	<p>(03) 9480 1666</p> <p>www.adec.org.au</p>	<p>Interpreters</p>	

13.EMPLOYMENT SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Employment services *Job active news *Information support *Referral service	VETA	(03) 9078 6802 www.australiavetaweb.com	Spanish speaking workers	
Employment services *Mentoring program for migrant and refugee job seekers.	VIRWC	(03) 9654 1243 Or 0452 204 723 www.virwc.org.au	NO	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Employment services</p> <p>*Support services for young people, elderly people and people with disability</p> <p>*Job active news</p> <p>Referral services</p>	<p>Australia Government Department of Employment</p>	<p>136 268</p> <p>www.employment.gov.au</p>	<p>Interpreters</p>	
<p>Employment services</p> <p>*Disability employment services</p> <p>*Job active</p> <p>*Job opportunities</p>	<p>Wesley Mission</p>	<p>(03) 9662 2355</p> <p>www.wesley.org.au</p>	<p>NO</p>	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Employment services Employment information for migrants in Australia Information on how to apply for jobs Job interviews Information</p>	<p>Live in Victoria Skilled, industry and employer enquiries</p>	<p>(03) 9651 9756 www.liveinvictoria.vic.gov.au/working-and-employment</p>	<p>NO</p>	

14. FAMILY SUPPORT SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Family support services Providing safe homes Building strong families Healing childhood trauma Helping new parents Speaking out for childhood	Berry street	(03) 9429 9266 www.berrystreet.org.au	Interpreters	
Family support services Counselling services Referral services Help families to become stronger and united. Community engagement	City of Melbourne (Family support and counselling intake)	(03) 9320 4731 Email supportandcounselling@melbourne.vic.gov.au	Interpreters	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Family support services *Support for children, parents and carers *Emergency accommodation Financial support *Support for young parents	Connections (Support for parents and carers)	(03) 8792 8999 www.connections.org.au	Interpreters	
Family support services *Support for children, parents and carers *Emergency accommodation Financial support *Support for young parents	Connections (Support for parents and carers)	(03) 8792 8999 www.connections.org.au	Interpreters	

15.FINANCIAL ASSISTANCE

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Financial assistance *Payments for financial difficulties *Emergency accommodation *Domestic and violence information</p>	<p>DHS Department of Human services</p>	<p>1300 650 172 www.dhs.vic.gov.au</p>	<p>Interpreters</p>	

16.INTERNATIONAL STUDENT SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
International student services *Referral service *Health information *Legal support *Accommodation services *Financial management	Study Melbourne student center	1800 056 449 or 0383 836 401 www.studymelbourne.vic.gov.au	No	
International student services Advocacy services for international students Legal support	CISA Council of International Students Australia	0402 508 022 www.cisa.edu.au	Spanish speaking workers	

17.LEGAL AND JUSTICE SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Legal and justice services</p> <p>*Free legal advice *Family dispute resolution *Help at court</p>	Victoria Legal Aid	(03) 9269 0384 or 1300 792 387 www.legalaid.vic.gov.au	Spanish speaking workers	
<p>Legal and justice services</p> <p>*Legal services *Pro bono lawyers to assist people for free</p>	Justice connect	(03) 8636 4400 www.justiceconnect.org.au	Interpreters	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Legal and justice services Phone advice services Daytime case work Offshore Refugee 'Family Reunion' Clinics Outreach projects</p>	<p>Refuge legal</p>	<p>(03) 9413 0101 Advice line (03) 9413 0100 www.rilc.org.au</p>	<p>Interpreters</p>	
<p>Legal and justice services Information about pay Leave information Ending employment Employee entitlements</p>	<p>Fair Work Ombudsman</p>	<p>13 13 94 Or 1300 799 675 www.fairwork.gov.au</p>	<p>Interpreters</p>	
<p>Legal services *Family *Legal services</p>	<p>Leticia Rodriguez Principal Lawyer</p>	<p>Leticia Rodriguez & Associates (03) 93315044 leticia@lrlegalpractice.com.au www.lrlegalpractice.com.au</p>	<p>Spanish Speaker Lawyer</p>	

18. MEDICAL AND HEALTH SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Medical and health services Online health information in different languages	Health translations (Health information in different language)	http://www.healthtranslations.vic.gov.au	Spanish information online	
Medical and health services GP	Sunshine City Medical Centre	(03)93123000 423 Ballarat Rd, Sunshine VIC 3020 http://sunshinecitymedical.com.au	Spanish speaking workers	
Medical and health services GP	Anthony Baresic Swanston Medical Centre	(03) 9205 7500	Spanish speaking workers	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
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Medical and health services GP	Gabriel Galindo Brimback Medical Centre (Deer park)	(03) 9360 4172 www.brinbankmedicalcentre.net.au	Spanish speaking workers	
Medical and health services GP	Luz Conejera Rosamond Medical Centre (Maidstone)	(03) 9317 9311	Spanish speaking workers	
Medical and health services GP	Adriana Rodriguez (Sunshine)	(03) 9312 3000	Spanish speaking workers	
Medical and health services GP	Ana Hernandez (Pascoe Vale)	(03) 9304 0500	Spanish speaking workers	
Medical and health services GP	Eduardo Aranda Chelsea House Medical clinic (North Melbourne)	(03) 9328 8464	Spanish speaking workers	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Medical and health services GP	Maria Flores Medical and dental Centre (Florest Hill)	(03) 8804 1900	Spanish speaking workers	
Medical and health services GP	Juan Carlos Romero Eastern Medical Centre (Dandenong)	(03) 9793 3188	Spanish speaking workers	
Medical and health services GP	Delia Torres (Pahran East)	(03) 9525 1941	Spanish speaking workers	
Medical and health services GP	Leo Acevedo Medical One (Moonee Ponds)	(03) 8325 1111	Spanish speaking workers	
Medical and health services *Grief and loss *Physical care *Quality of life *Family Support	Palliative Care Victoria	1800 660 055 Or 03 9662 9644 www.pallcarevic.asn.au	Interpreters	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Medical One	Leo Acevedo	14 Pascoe vale. Moonee Ponds 83251111	Spanish speaking workers	

19. MENTAL HEALTH SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Mental health services - Eheadspace online support - Health professionals - Support for families and Carers - Support for young people	Headspace Eheadspace	03 9027 0100 www.headspace.org.au www.eheadspace.org.au	Interpreters	
Mental health services *Support for families and carers with the loss of someone Counselling services	Australian Centre for grief and bereavement	03 9265 2100 m.lopez@grief.org.au	Spanish speaking workers	
Mental health services *Education programs *Bilingual practitioners *Online and phone information about Mental health	Victorian Transcultural Mental Health	03 9231 3300 www.vtmh.org.au	Interpreters	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Mental health services Crisis support, suicide prevention 24 hrs.	Lifeline	131 114 www.lifeline.org.au	Interpreters	
Phycologist *Physiological therapies *Home services, home visit	Maritza Thompson	0422269545	Spanish speaker	

20. REAL ESTATE

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Real Estate Information and advice on buying and renting properties	Mega homes	0414 507 170 Or 0414 507 177	Spanish speaking workers	

21. SEXUAL ASSAULT SUPPORT SERVICES & SEXUALITY AND GENDER IDENTITY

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
Sexual assault support services *Sex assault information *Legal protection *Referral services	Immigration women's support services	3846 3490 www.iwss.org.au	They provide information in Spanish	
Sexual assault support services *Crisis line 24 hrs. *Legal protection *Counselling service	Sexual assault crisis line	1800 806 292 www.sacl.com.au	Interpreters	
Sexual assault support services *Emergency and crisis care *Information and advocacy *Counselling and support	Victorian Centre Against Sexual Assault CASA	(03) 9635 3600 www.casa.org.au	They provide information in Spanish	

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Sexuality and gender identity</p> <p>STI Tests (<u>Sexually transmitted infections</u>)</p> <p>Sexual health information</p> <p>Free services</p>	<p>Melbourne Sexual Health Centre</p>	<p>(03) 9341 6200</p> <p>www.mshc.org.au</p>	<p>Interpreters</p>	

22. SUICIDE SUPPORT SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Suicide support services</p> <ul style="list-style-type: none"> *Information on how to talk about suicide Self-help for suicidal feelings *Referral service *Suicide safety plans Counselling 	Suicide line	1300 651 251 www.suicideline.org.au	Interpreters	

23. WOMEN'S SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Women's services</p> <ul style="list-style-type: none"> *Promote health information and advocacy work *Sexual and reproductive health *Mental health and wellbeing *Violence against women *Women with cancer 	<p>Women's Health Victoria</p>	<p>(03) 9664 9300 www.whv.org.au</p>	<p>Interpreters</p>	

24. YOUTH SERVICES

Service Description	Service Provider	Point of contact	Spanish speakers	Criteria
<p>Youth services Youth support Youth leadership Education programs Referral services Social clubs</p>	<p>Centre for multicultural youth</p>	<p>(03) 9340 3700 www.cmy.net.au</p>	<p>Interpreters</p>	
<p>Youth services Housing Migration advice Community leadership People with disability Referral service</p>	<p>Migrant Information Centre</p>	<p>(03) 9285 4888 www.miceastmelb.com.au</p>	<p>Interpreters</p>	